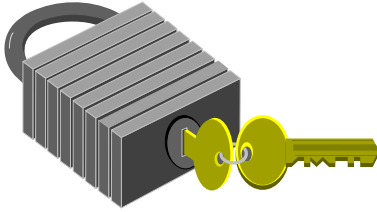


Utility Security



Spirit Lake Water Utility

The current Emergency Response Plan for the City of Spirit Lake was in place 2003

Due to recent events, there has been a great deal of interest in and concern about the security of drinking water and wastewater utilities. Many Americans have been shocked into a renewed appreciation for things that had previously been taken for granted. Perhaps this is one of the few positives that have come out of the awful events in New York City, Pennsylvania and Washington D.C. in the fall of 2001.

Staff of the Spirit Lake Water Department have always taken very seriously their charge of protecting public health. In that respect, nothing has changed. However, like all other critical infrastructure facilities, the events of September 11, 2001 have caused us to re-evaluate the way in which we conduct business. We very much want to reassure our customers that we continue to take all responsible measures to protect the utilities. Unfortunately, we have also been made rudely aware of the fact that we should not be too open about our security measures. For that reason, **we are declining to discuss with anyone the procedures we have in place or the reasons for those procedures.** We appreciate your understanding of and cooperation with this decision.
Spirit Lake Water Utility